

DANSKE BANK WINTER SEMINAR

# We change the world with software.

#### Vestas.

Enabling field service staff to effectively perform their jobs & interact with SAP



 Based on our engaged with support Field Backend and assets.

# Turning mobility smart

- Seamless integration with SAP backend
- Suite of Apps: FastTime, Work Orders & Forms
- Intelligent use of GPS capabilities
- Speech-to-text integration
- Sign-on in 0.1 seconds



SMART ENTERPRISE

REMA 1000

# Self-scanning and payment solution in one app

- Scan and pay solution with built-in tutorials
- Integrated with existing Point of Sales- and ERP-system

20

- Features Geolocation \*
- Hosted in Microsoft /
- Integrated with cred



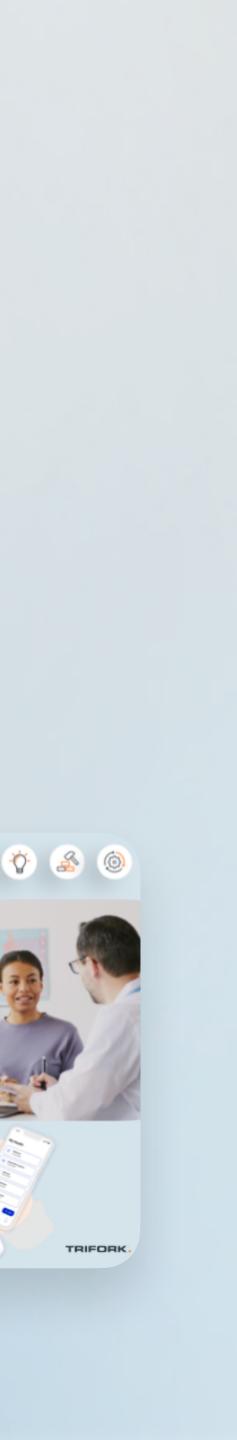
#### DIGITAL HEALTH

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# For improved integrated healthcare

- Simplified access to healthcare
- A central overview of own health
- Secure digital networking with healthcare professionals
- Organise your healthcare digitally
- Modern interoperable FHIR Platform based on the newest standards





This presentation contains forward-looking statements including, but not limited to, statements and expectations concerning expected or projected earnings, strategies, trends and developments. Forward-looking statements are statements (other than statements of historical fact) relating to future events and Trifork's expected, anticipated or planned financial and operational performance.

The words 'may', 'will', 'will continue', 'should', 'expect', 'foresee', 'anticipate', 'believe', 'estimate', 'plan', 'project', 'predict', 'intend', 'guidance' and 'outlook' or variations of these words, including negatives thereof, as well as other statements regarding matters that are not historical fact or regarding future events or prospects, constitute forward-looking statements. Other forward-looking statements can be identified in the context in which the statements are made.

Trifork has based these forward-looking statements on its current views with respect to future events and financial performance. These views involve a number of risks and uncertainties, which could cause actual results to differ materially from those predicted in the forward-looking statements and from the past performance of Trifork.

Although Trifork believes that the estimates and projections reflected in the forward-looking statements are reasonable, they may prove materially incorrect, and actual results may materially differ, e.g. as the result of risks related to the industry in general or Trifork in particular.

As a result, forward-looking statements should not be relied on as a prediction of actual results. Trifork undertakes no obligation to update or revise any forward-looking statements, whether as a result of new information, future events or otherwise, except to the extent required by law.





#### PRESENTERS



## CEO - MEMBER OF EXECUTIVE MANAGEMENT Jørn Larsen

Year of joining EM	1996
Year of birth	1966
Nationality	Danish
Educational background	Mechanical engineering degree - Civil engineering degree in Computer Science - University of Aalborg
Professional background	Serial entrepreneur in the Nordic technology sector with co-foundation of >50 start-ups
	From 1996: Founder and CEO of Trifork
	1994-1995: Project Manager with Dator A/S
	1984-1989: Technical Naval engineer with A.P. Møller Maersk
Other directorships and executive roles	Member of the Board of Directors of ExSeed Ltd. (Labs company) and &Money ApS (Labs company), Owner of Blackbird II ApS



## CFO - MEMBER OF EXECUTIVE MANAGEMENT **Kristian Wulf-Andersen**

Year of joining EM	2007
Year of birth	1971
Nationality	Danish
Educational background	Bachelor in Economics - Aarhus Business School, Denmark
Professional background	1997-2007: Co-founder and CFO of the IT-infrastructure company Interprise Consulting A/S (acquired by Trifork)
	1996-1999: IT consultant, trainer and management consultant at Siemens Nixdorf A/S / Siemens Business Services A/S
	1989-2000: Officer at the Royal Danish Airforce
Other directorships and executive roles	Member of the Board of Directors of EDIA B.V (Labs company)





# European NextGen IT company.







EMPLOYEES

COUNTRIES

**BUSINESS UNITS** 



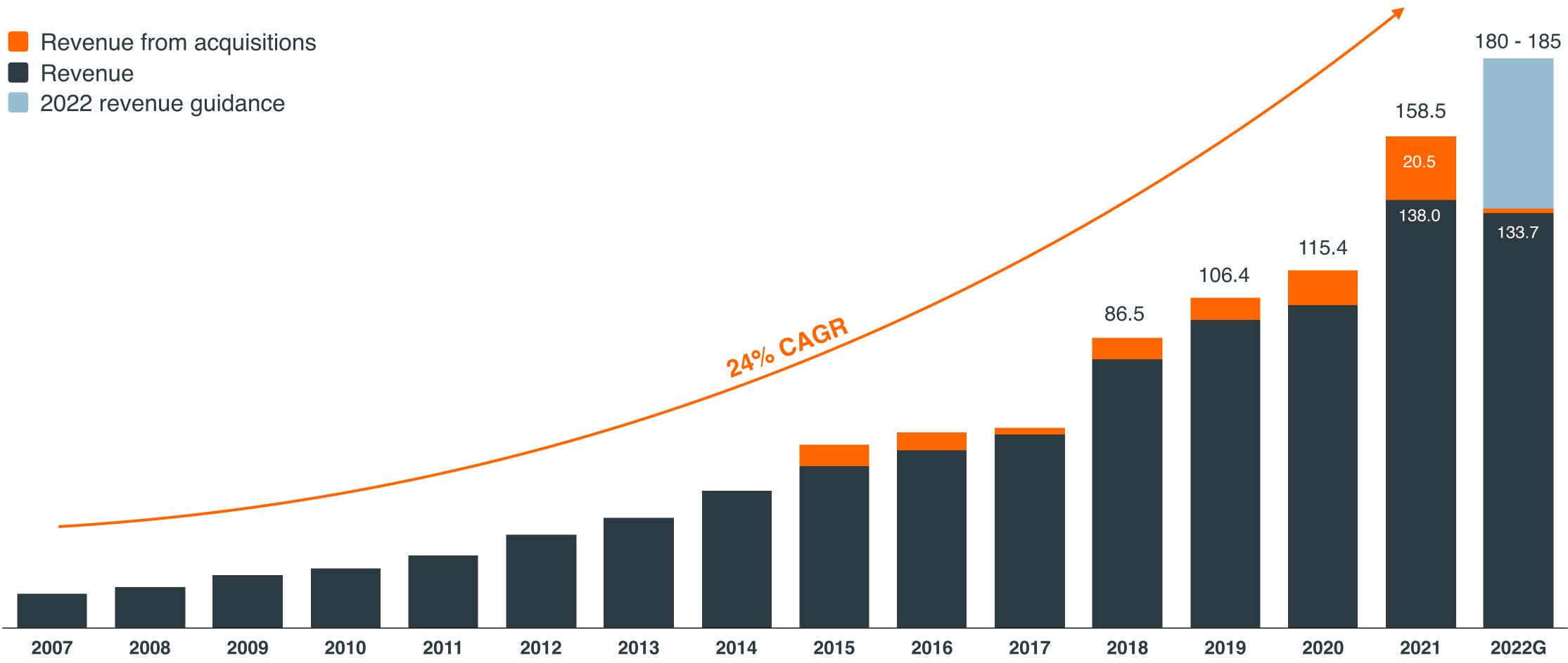
**START-UPS** 

TRIFORK

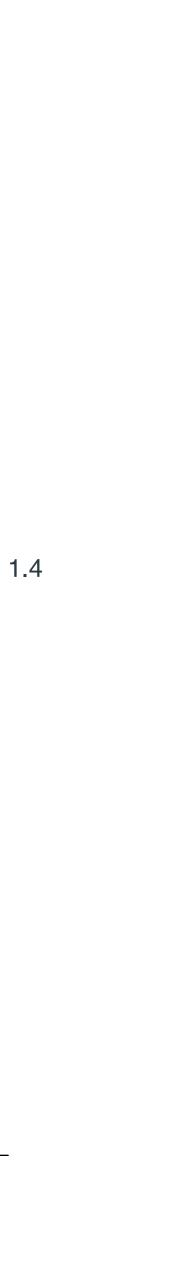


# **Trifork Group Revenue**

#### EURm



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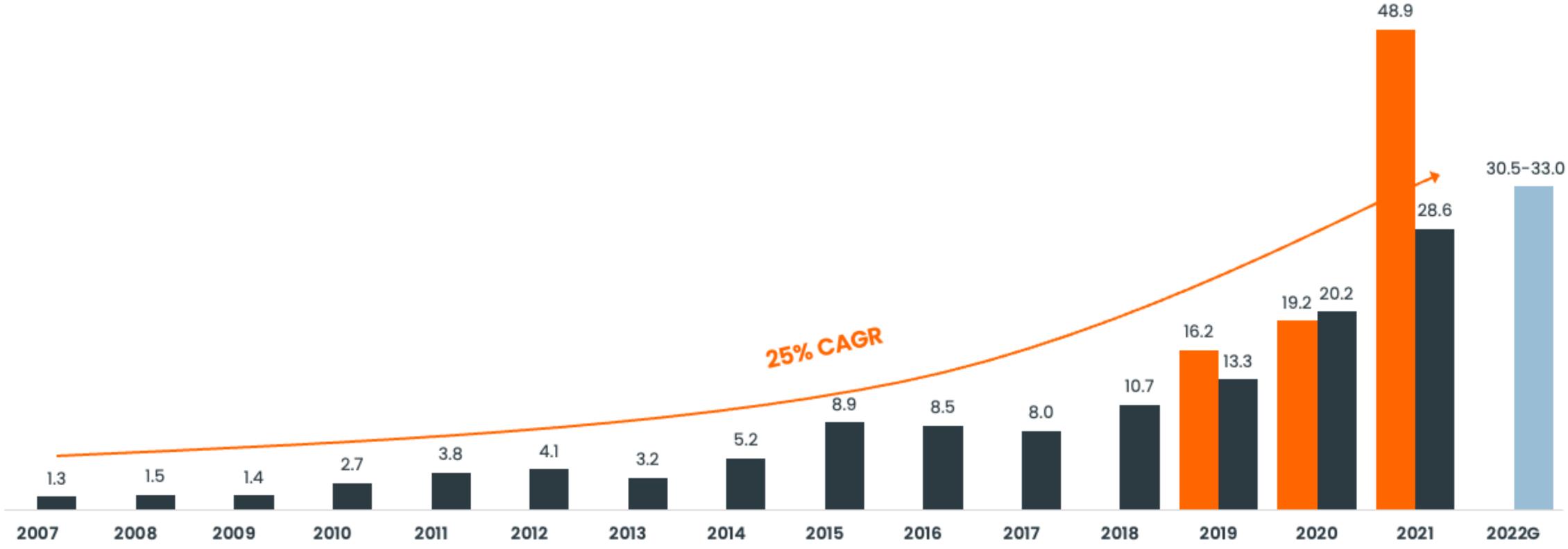
# **Trifork Segment EBITDA**

EURm

**EBITDA** (in case different)

Adjusted EBITDA

2022 Adjusted EBITDA guidance

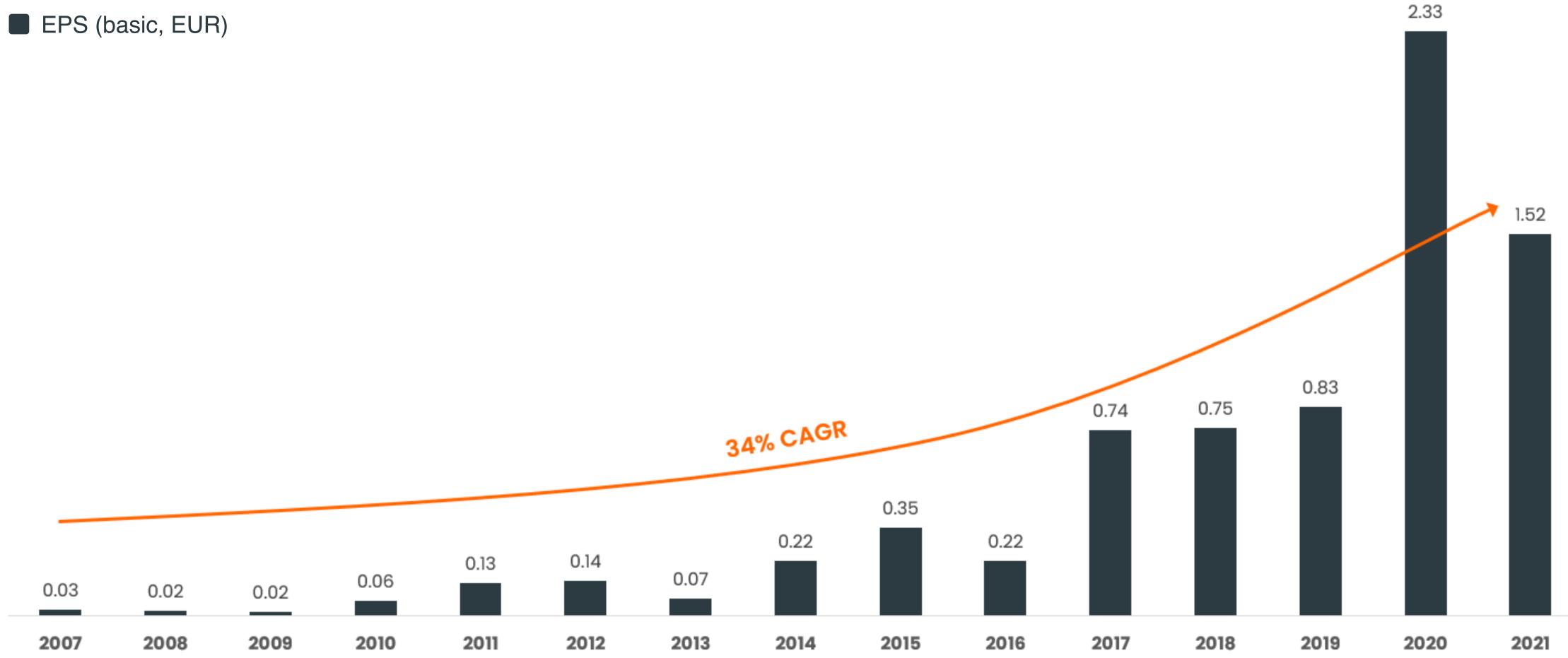


#### TRIFORK.



# **Trifork Group EPS**

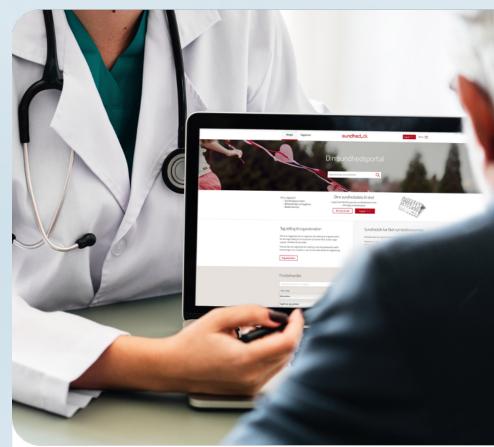






# Four primary external drivers of growth





#### DRIVER 1

# Enterprise mobility adoption

DRIVER 2

Increasing healthcare costs





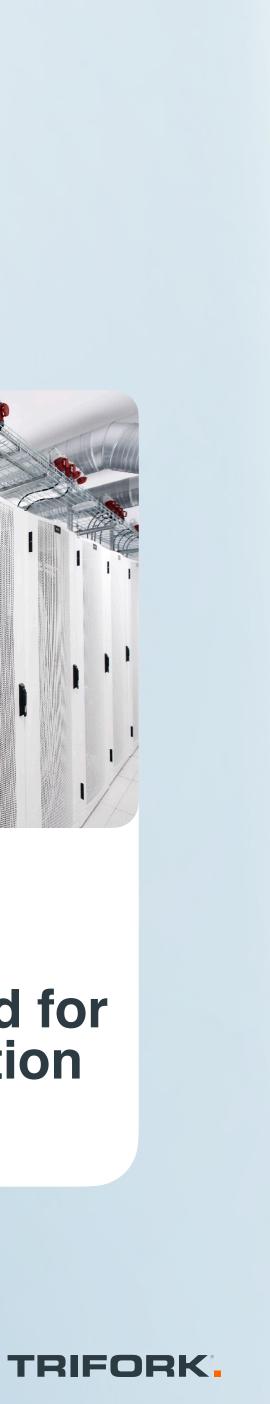


DRIVER 3

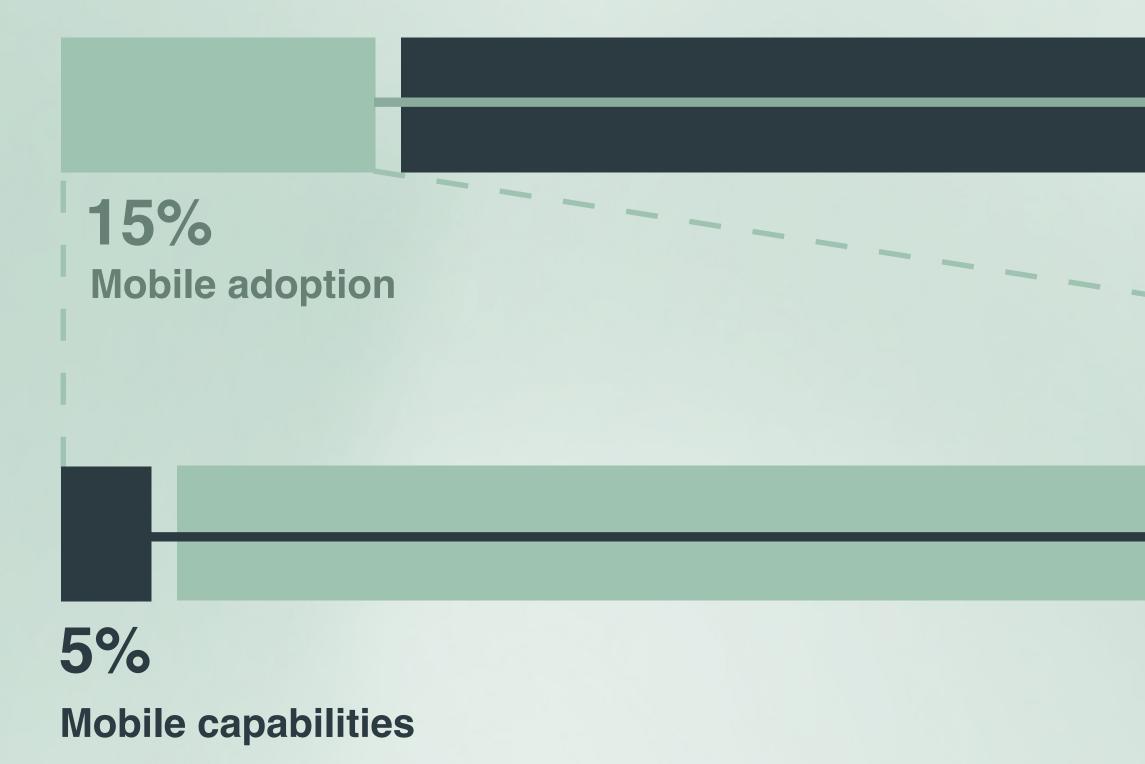
# Sustainability movement

DRIVER 4

Rising demand for cyber protection



# **DRIVER 1 Enterprise Mobility**



# **GROWTH OPPORTUNITY**

85% Legacy enterprise software

# **GROWTH OPPORTUNITY**

95%

**Unused mobile capabilities** 



# **DRIVER 1 Enterprise Mobility**

# 500,0000The number of large enterprises globally in need of mobile first adoption

MPLES OF TRIFORK SMART ENTERPRISE CUSTOMERS





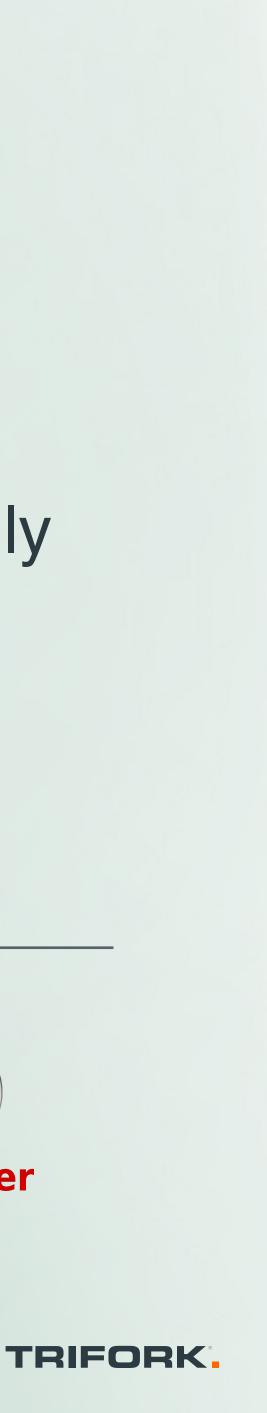












# Supply chain transparency, effective workflows, and better pricing

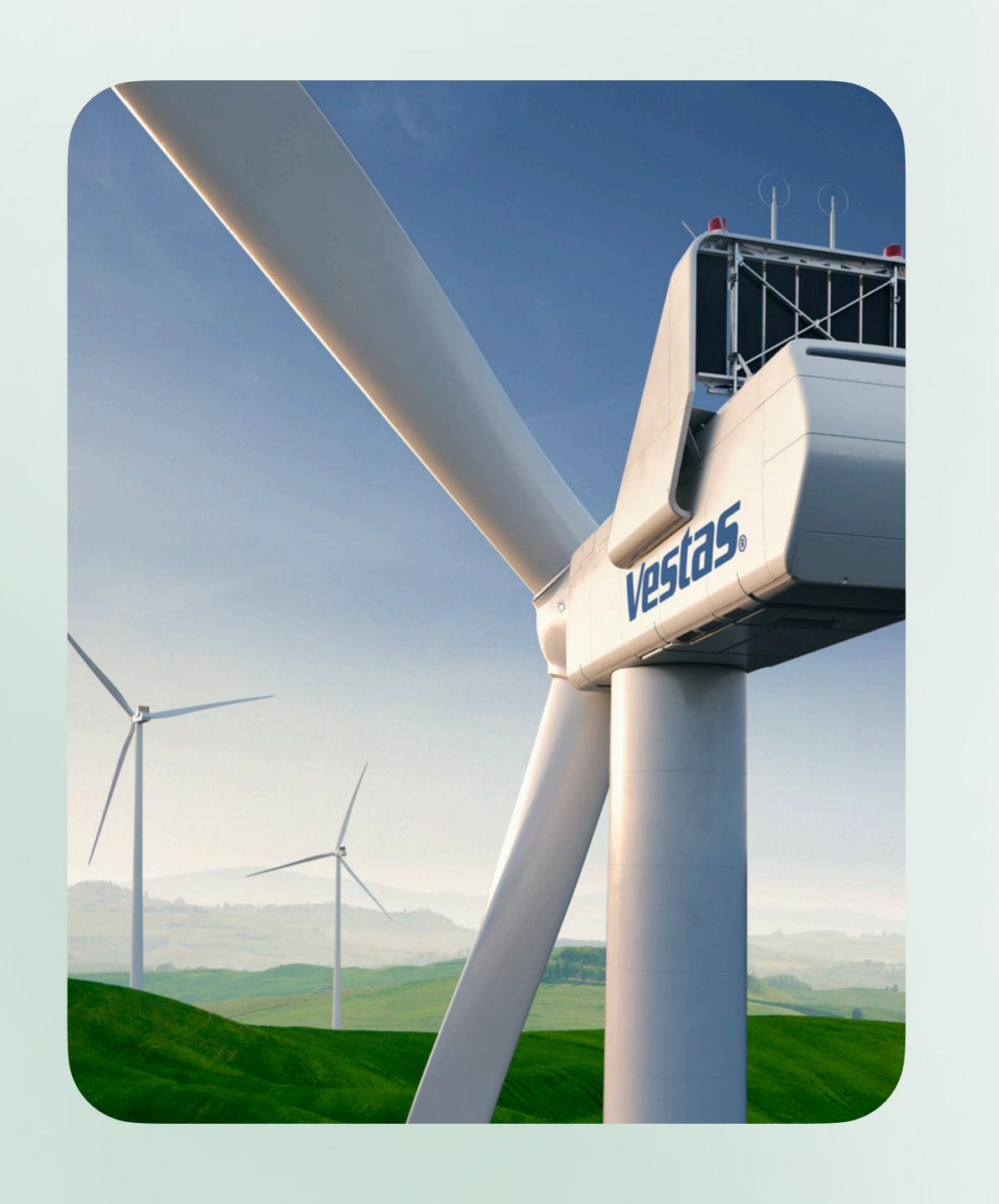




**DRIVER 1: ENTERPRISE MOBILITY** 

# Enabling field service staff to effectively perform their jobs and interact with SAP





### **DRIVER 2**

# **Increased** healthcare costs

# #1

# Lack of effective communication

We introduce intuitive user experiences and optimised backend systems to ease workflow between staff and towards patients.

# #3

# **Integrated care**

We introduce infrastructure to enable better coordination and follow-up, e.g. for at-home treatment.

# #2

# **Cognitive limitation in humans**

We provide decision support through e.g. AI to save time in increasingly complex scientific landscape.

# #4

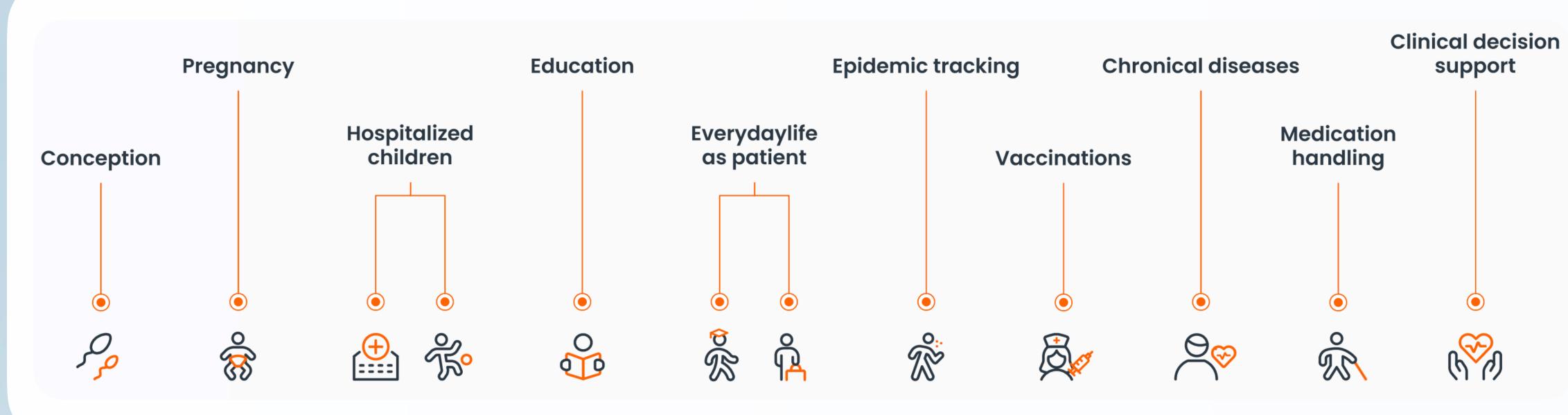
# **Patient safety**

We provide patient-centric solutions that ensures full compliance with regulation and best practice.





# **DRIVER 2 Increased** healthcare costs



25 years experience in making healthcare more effective



#### **DRIVER 2**

# **Increased** healthcare costs

#### CREATING REPEATABLE DIGITAL HEALTH SOLUTIONS



#### DIGITAL HEALTH

# Quality Reporting Platform for increased Patient Security

- Driving a modernisation of Quality Reporting Platform
- Information integrated from approx. 20 existing data sources into the database from various stakeholders
- Entering a new and important business area of Data Driven Quality Reporting and Management Systems - ultimately driving up safety and quality for health patients
- Achieved a more effective data collecting process, leading to a more effective and better understood Danish healthcare system.



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## **COMPASSANA**

#### DIGITAL HEALTH

## For improved integrated healthcare

- Simplified access to healthcare
- A central overview of own health
- Secure digital networking with healthcare professionals
- Organise your healthcare digitally
- Modern interoperable FHIR Platform based on the newest standards





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# DANISH HEALTH DATA AUTHORINA CKEND SOLUTION

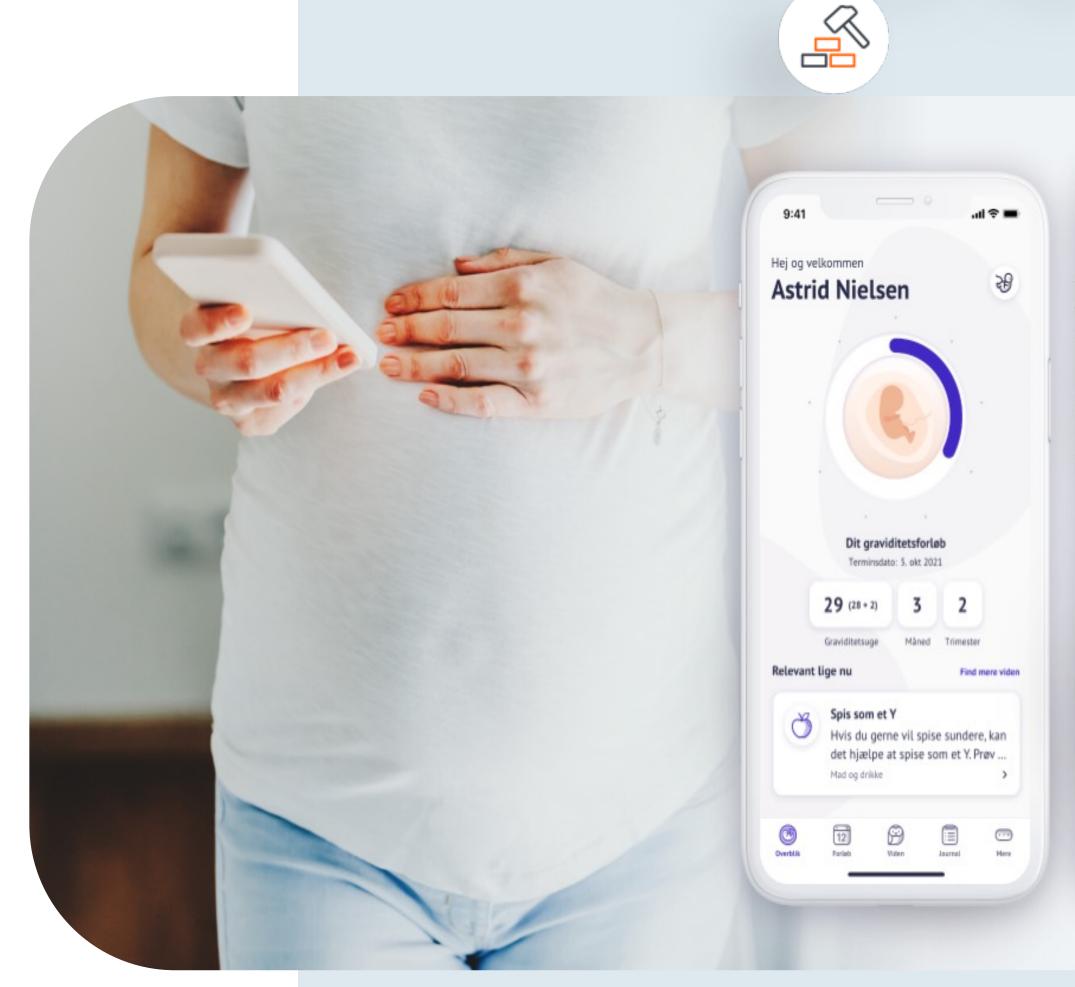
# National Pregnancy app & backend

## **Citizen-oriented app**

- Women get an overview of the entire course of their pregnancy
- Easy access to data in their medical and pregnancy journal
- Easy access to advice and guidance about their pregnancy

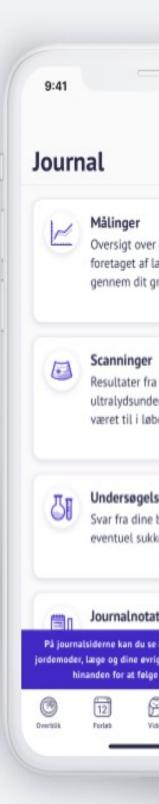
### **Services and backend solution**

- Exchange of pregnancy data between the health professionals involved – GP and maternity ward
- Web solution for healthcare professionals supports rapid deployment



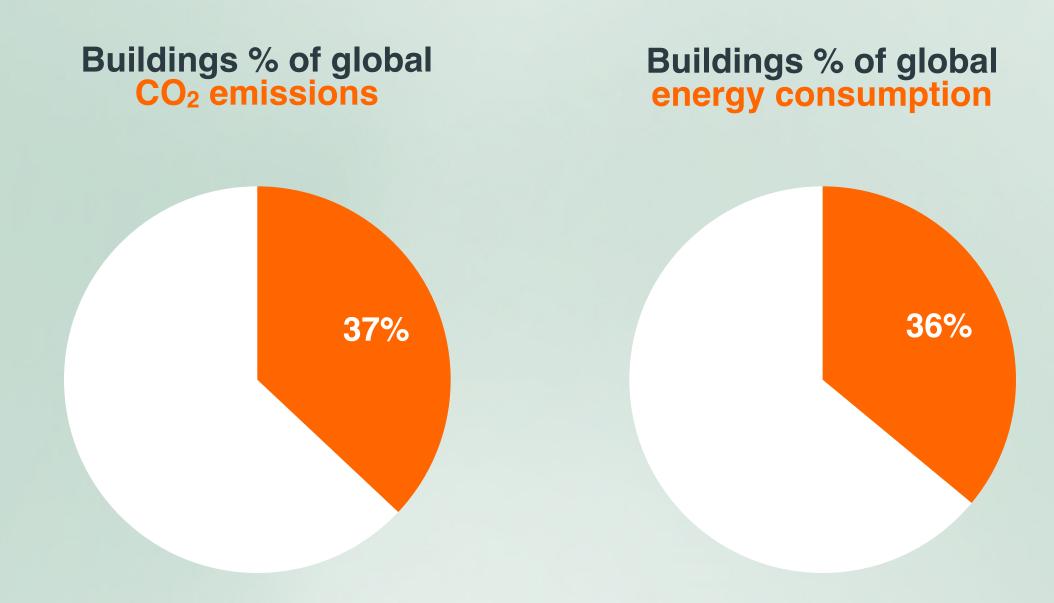




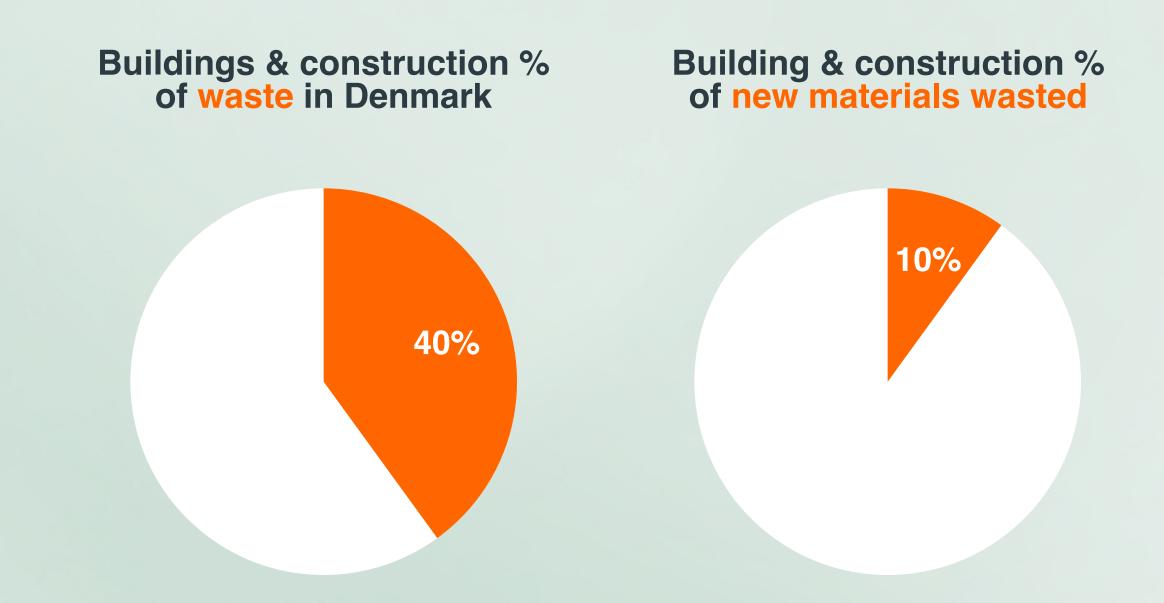




# **DRIVER 3** Sustainability



Almost all other sectors have improved by more than 30%!



The building industry's productivity pr CO<sub>2</sub> emission has not evolved in 25 years.





It took a software company to change the automotive industry

WHO'S GOING TO CHANGE THE BUILDING INDUSTRY?







# **DRIVER 3** Sustainability

# **TRIFORK LABS** Accelerating the Circular Economy

# **Upcycling bank**

- External and internal
- Calculation of CO2 potential

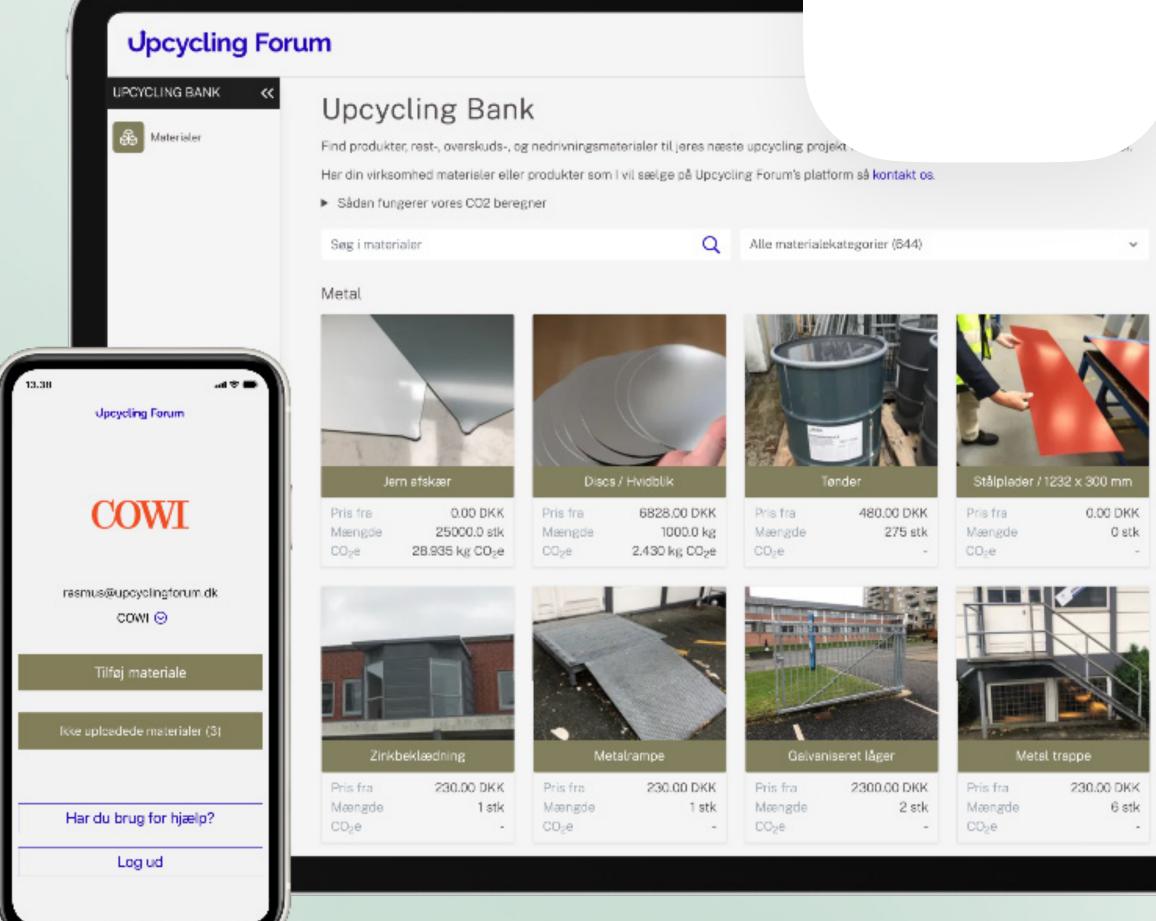
# Material upload app

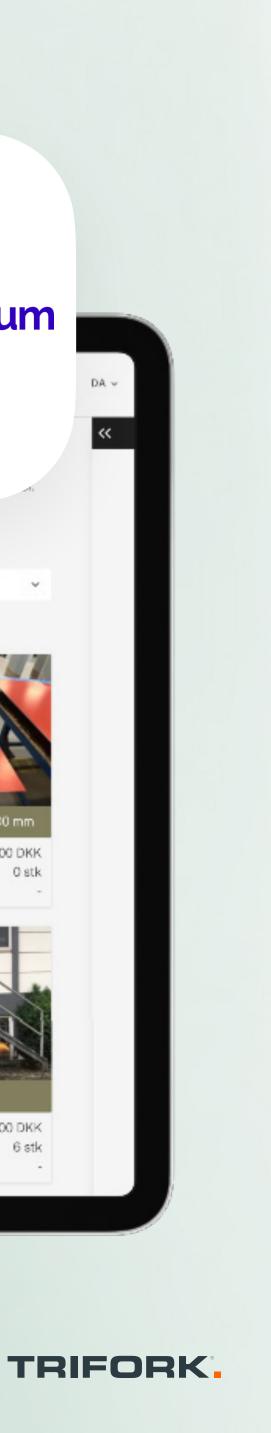
- Mapping and overview
- Calculation of CO2 reduction

# **Project tool**

- Overview and cooperation
- Calculation of CO2 reduction

# **Úpcycling Forum**





# BRIVER 3 Sustainability

TRIFORK SMART BUILDING TSB1 & TSB3

- Born digital
- Wood and upcycled materials encapsulate more than 500t of CO2 alone in a 3000 m2 building.
- Intelligent and dynamic climate- and power-control
- Connection to external digital and physical infrastructure
- IoT and data collection





# **DRIVER** 4 **Cybersecurity**



Tech is business critical



# **Geopolitical tension**

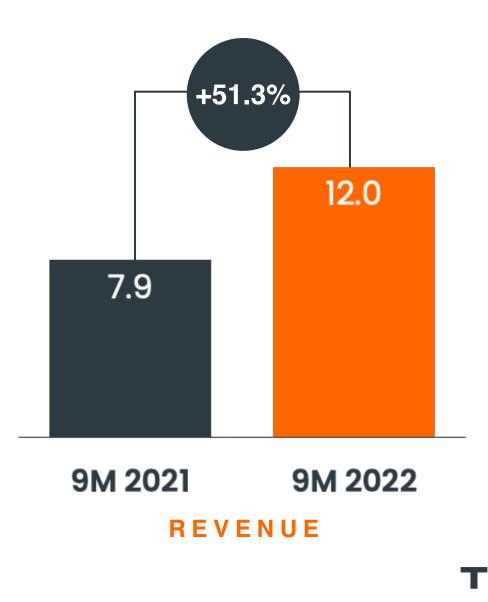




Terrorism

### **TRIFORK CYBER PROTECTION**

Security consulting Vulnerability scanning **PEN** testing Managed detection and response Logging as a service Trifork SOC 24/7 App shielding





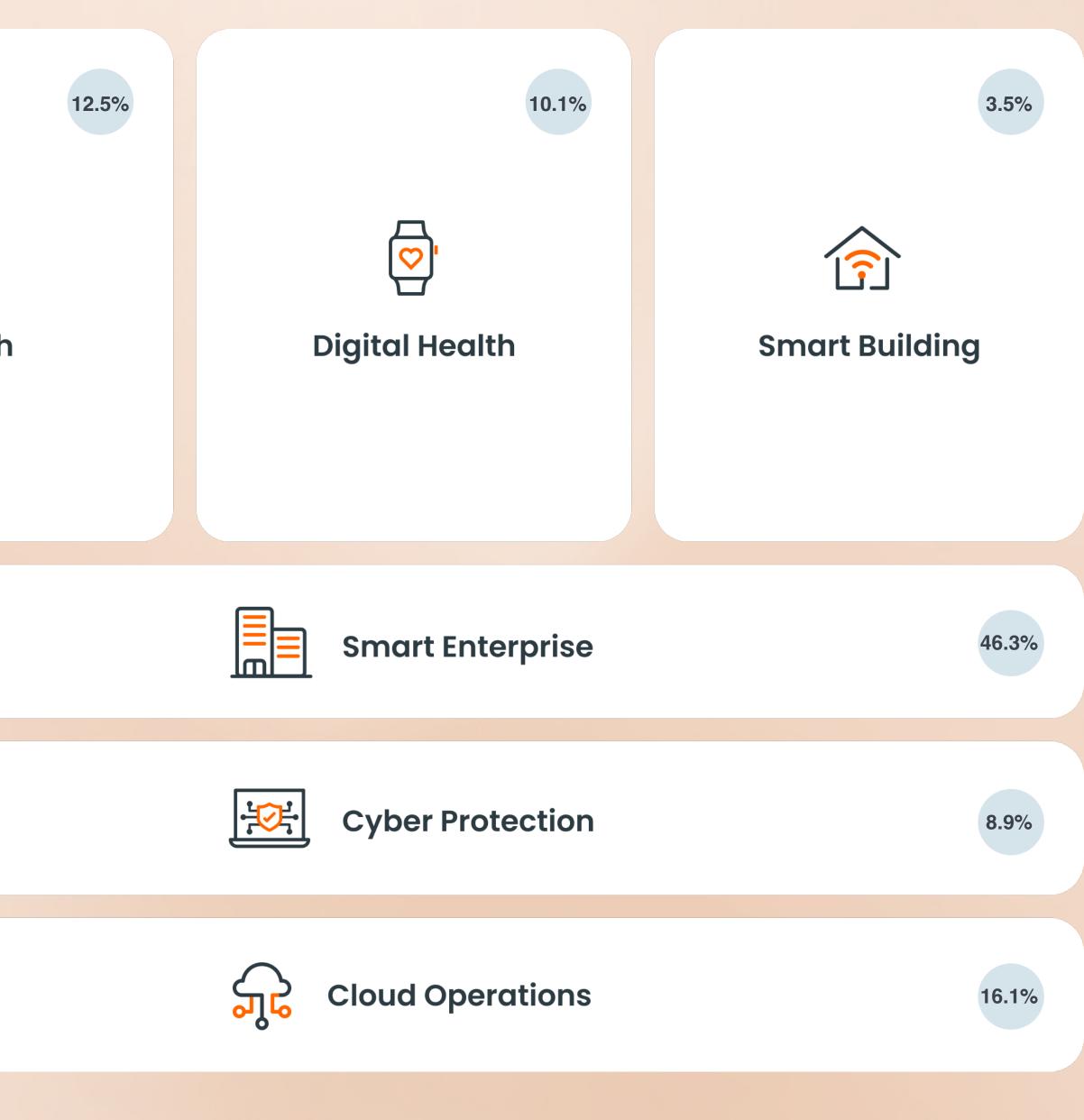
# Trifork Business Areas

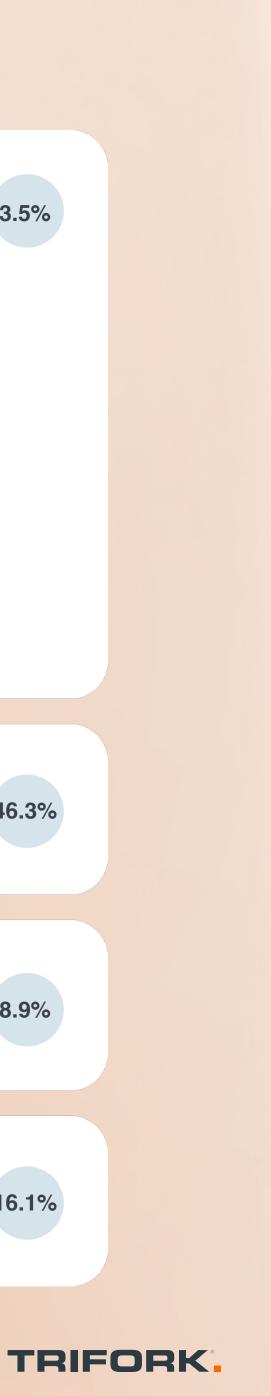


FinTech

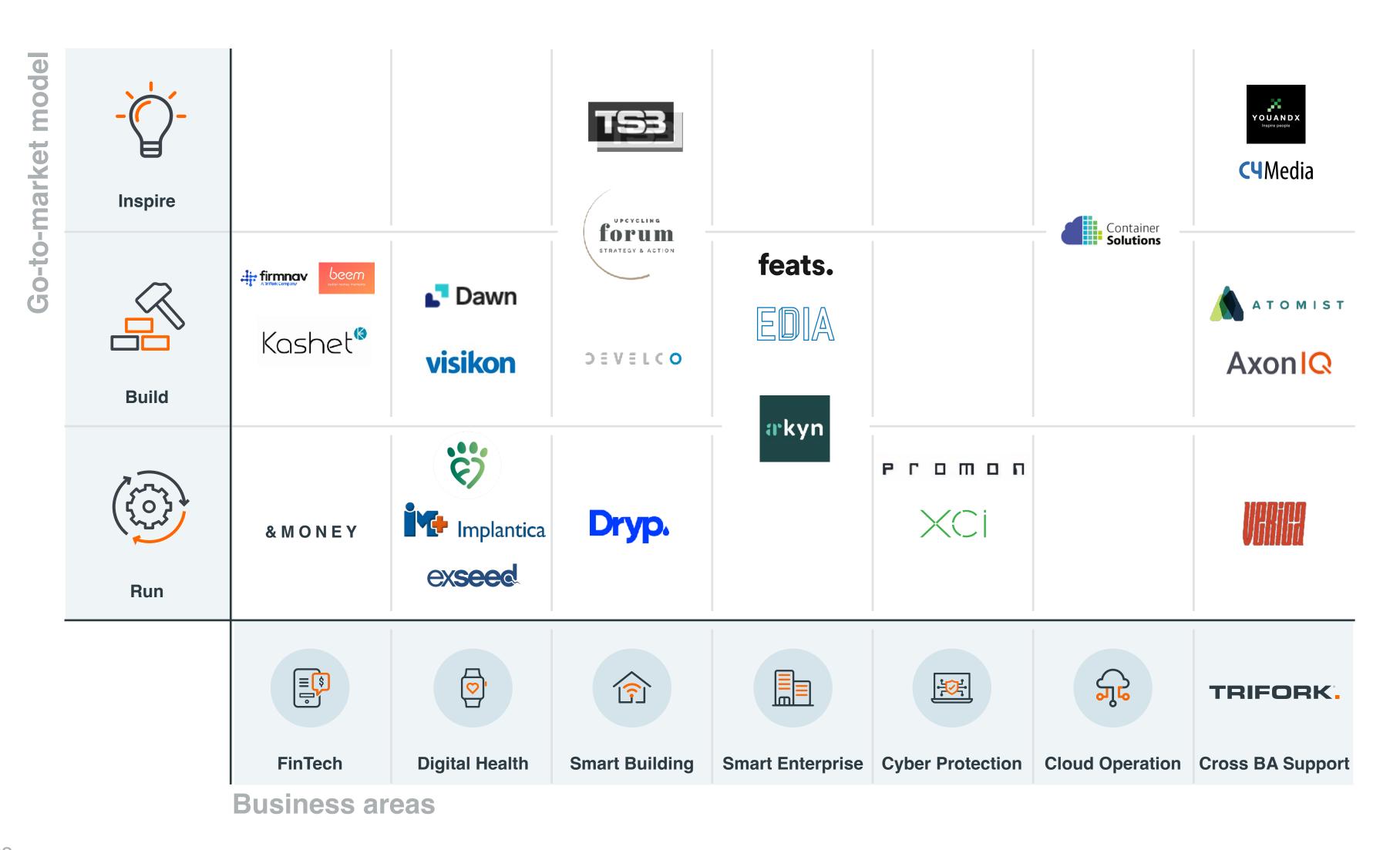








# **Trifork Labs: R&D through startups**



#### WHY?

- Venture financed R&D model, where Trifork co-founds and invests in startups
- R&D co-financed by external investors
- R&D a profit centre rather than a cost centre
- Minority investments, i.e. not consolidated with Revenue or EBITDA (effect on EBT)

## **INVESTMENT CRITERIA**

- Software product company
- Supports Trifork go-to-market model
- Potential to become long-term partner

## ACTIVITIES IN 2022

- Founded TSBThree
- Investment in Feats, Fauna and Promon
- Financing rounds in Arkyn Studios, ExSeed, Dryp, Kashet, Visikon and **Container Solutions**









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# Guidance 2022 and mid-term



# **Guidance 2022**

UPGRADE IN MAY 2022

# EUR 180 - 185m

## **Guidance** mid-term

**3 YEAR ROLLING** 

15-25% total

**10-15% organic** 

# Trifork Segment adj. EBITDA

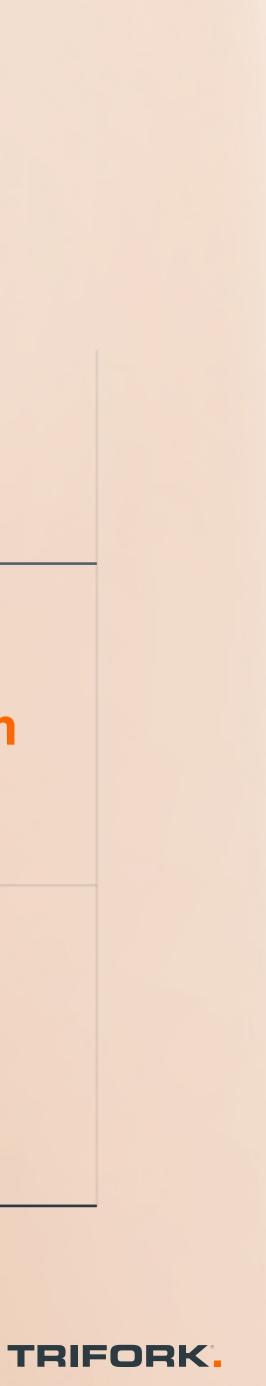
# Trifork Group EBIT

# EUR 30.5 - 33.0m

# EUR 16.5 - 19.0m

# Margin improvement

# Margin improvement



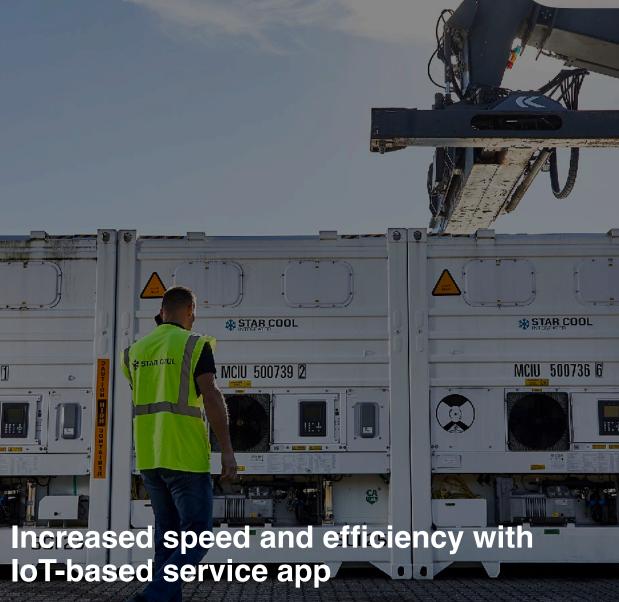
Astrid Nielsen

# The second secon

Kashet

Kashet

From Paper to Digital Transforming the Danish Prenatal Record



1234 4567 7890 12

Mr Neil Kirk

**Efficient and compliant appointment** booking

Quality Reporting Platform providing Security, Quality and Process Optimization

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State of the art data center supporting 24/7 emergency hotline

> Reducing baggage delays with Machine Learning

App-shielding, the cost-efficient approach to application security

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# **STATUS SEPTEMBER 2022 ESG update**

# **ESG principles and rating**

- Compliance EU Sustainability Taxonomy reporting and United Nations Global Compact participant in 2022
- First ESG-rating from S&P in Q2 and filed updated information in Q3.. Rating will be updated by S&P latest in June 2023

## **Environment**

- Offices Progress toward 100% use of green energy: 77.3% <sup>(1)</sup>
- Smart Buildings development (TSBOne expected to be completed end of Q4 2022)
- Cleantech Labs companies DRYP and Upcycling Forum increases momentum
- In Q3 2022, first investment in forest to make Trifork CO2 neutral and increase CO2 capture
- Clean Oceans Partnering with The Ocean Race, Elkhorn Marine Conservancy

## **Social - People is the center of Trifork**

- Teal organization empowering the employees to take ownership and responsibility
- 20% employees not identifying themselves as male; 24% leaders not identifying themselves as male<sup>(1)</sup>
- 62 business units and 1'044 employees from more than 25 countries
- 2022 Sickness absence at 2.5%<sup>(2)</sup> (Q3 2022: 1.6%), Churn 15.2%<sup>(2)</sup>
- GOTO an inspiring community. Largest YouTube tech-channel with more than 38.5 million total views
- Digital health improves life

#### Governance

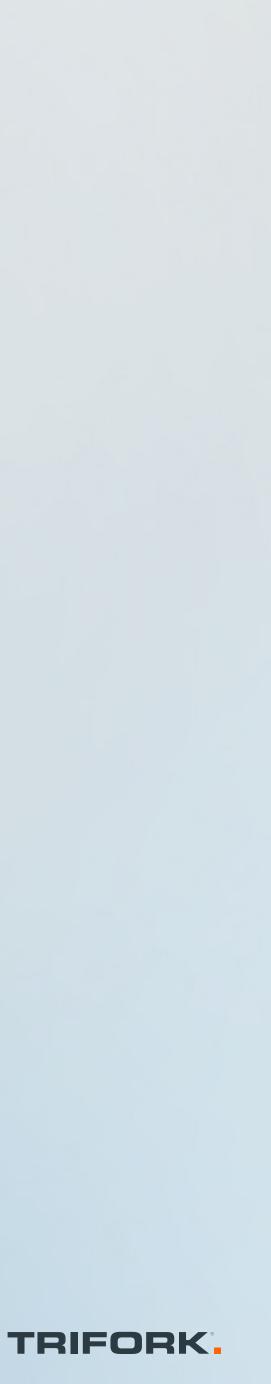
- 50% members of BoD not identifying themselves as male (as of 20 April 2021)
- Data privacy education and tests
- Tax and compensation transparency and disclosure





# Financial performance **9N 2022**





# **Development in 2022**

### **REVENUE GROWTH**

#### Organic growth In-organic growth **EURm 135** Revenue 18.6% Deconsolidated revenue 9M 2022 revenue 16.2% **EURm 22.2** 20.3% 135.1 1.4 9M 2022 Trifork segment 17.6% adjusted EBITDA 20.9 3.5 112.8 112.8 **EURm 12.2** 9M 2022 Trifork Group EBIT 43.4 0.2 1.0 35.9 35.9 **EUR 1.7 m** 09/2022 Net liquidity Q3 2021 Q3 2022 9M 2021 9M 2022

### KEY FINANCIALS

## HIGHLIGHTS



## Inspire

- In-person conferences
- Reaching 39m views on our GOTO tech channel
- Acquisition of YOW! conferences

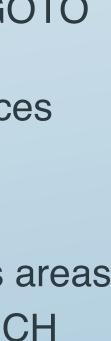
# Build

- Organic growth in all business areas
- New Digital Health solution in CH

# - Run

 Investments in new operation centers and Cyber Protection solutions (SOC)



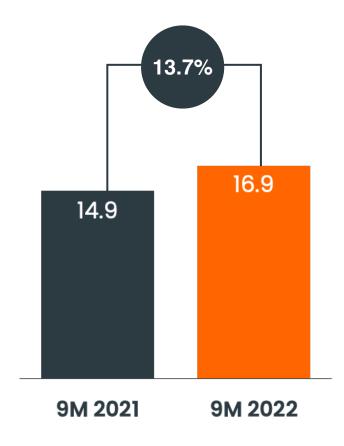


# **Business Area highlights - Verticals**



# Fintech **12.5%**<sup>(1)</sup>

- Existing strategic customers and new collaborations
- Continued focus on partnerships and investments in Fintech startups



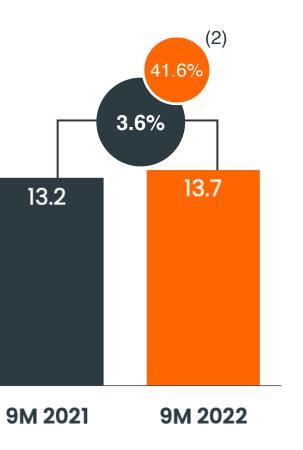


## **Digital Health**

- Delivering first prototype of products to new Swiss healthcare with Blue Space Ventures / Compassana
- Continued focus on international expansion



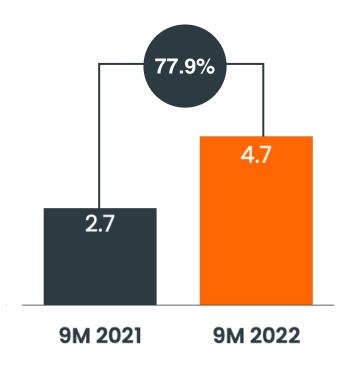
# **10.1%**<sup>(1)</sup>





# Smart Building 3.5%<sup>(1)</sup>

 Continued work with partners: Siemens, Laufen Group, Develco and Dryp







# **Business Area highlights - Horizontals**



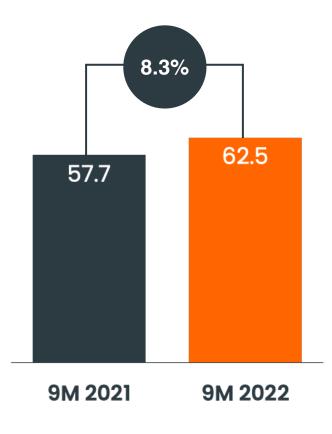


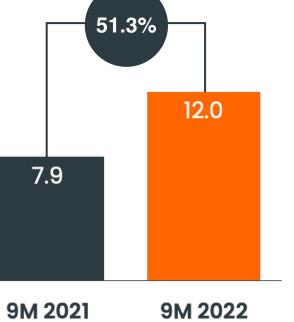
# Smart Enterprise 46.3% <sup>(1)</sup>

Public: In corporation with other partners selected to develop new Danish **Environmental Portal** 



Increased demand for managed security services and our security operations center

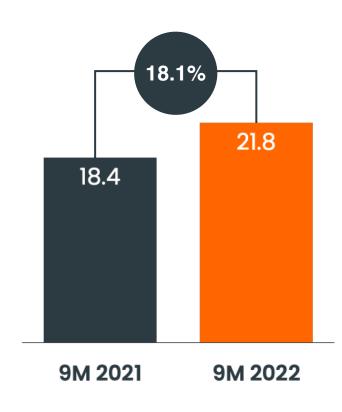






# Cloud Operations 16.1%

- Further development of our operations setup
- Continued investments in the two new operations centres in Denmark and Switzerland





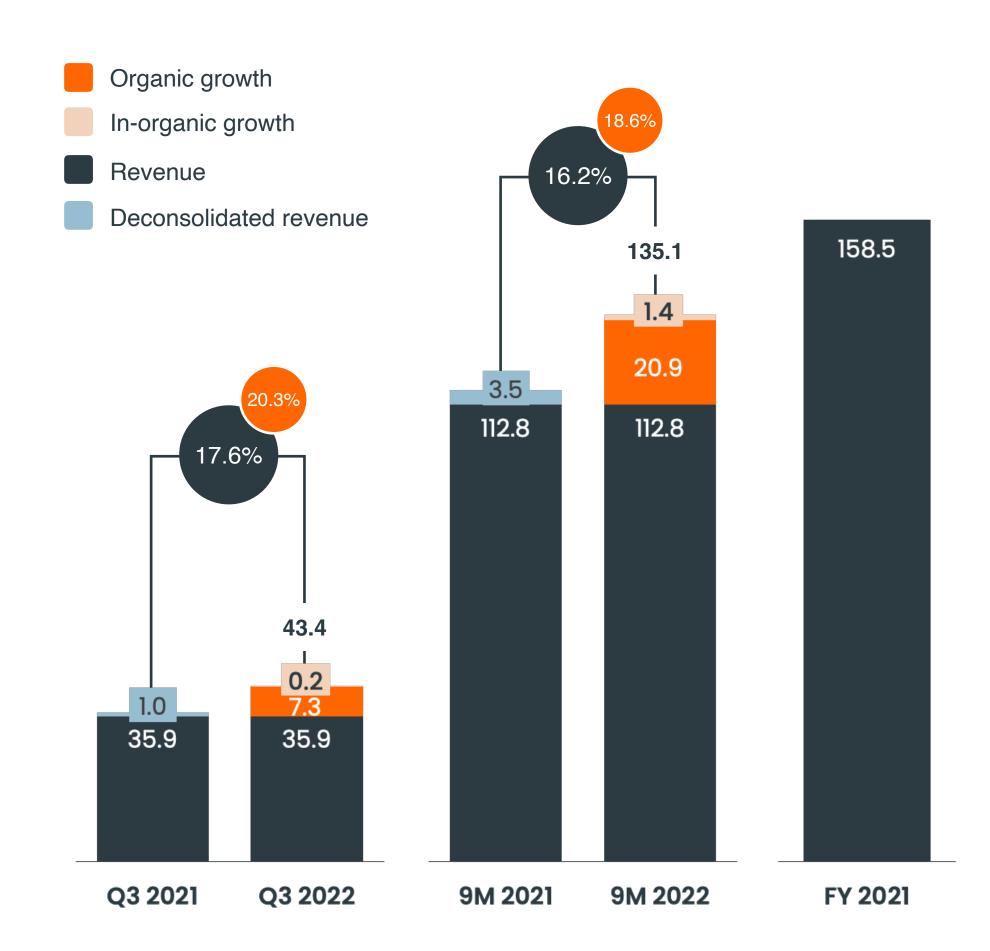


# **Trifork Group / Trifork segment Performance**

# Q3 2022

- 17.6% total revenue growth compared to Q3 2021
- 20.3% organic growth when taking deconsolidation into account
- 65% of revenue from private and 35% from public sector
- Strong organic growth especially supported by Cyber Protection, Smart Enterprise and Digital Health
- Inorganic growth from Strongminds
- No revenue from Trifork Labs included, as Trifork only holds • minority stakes in Labs companies

#### REVENUE







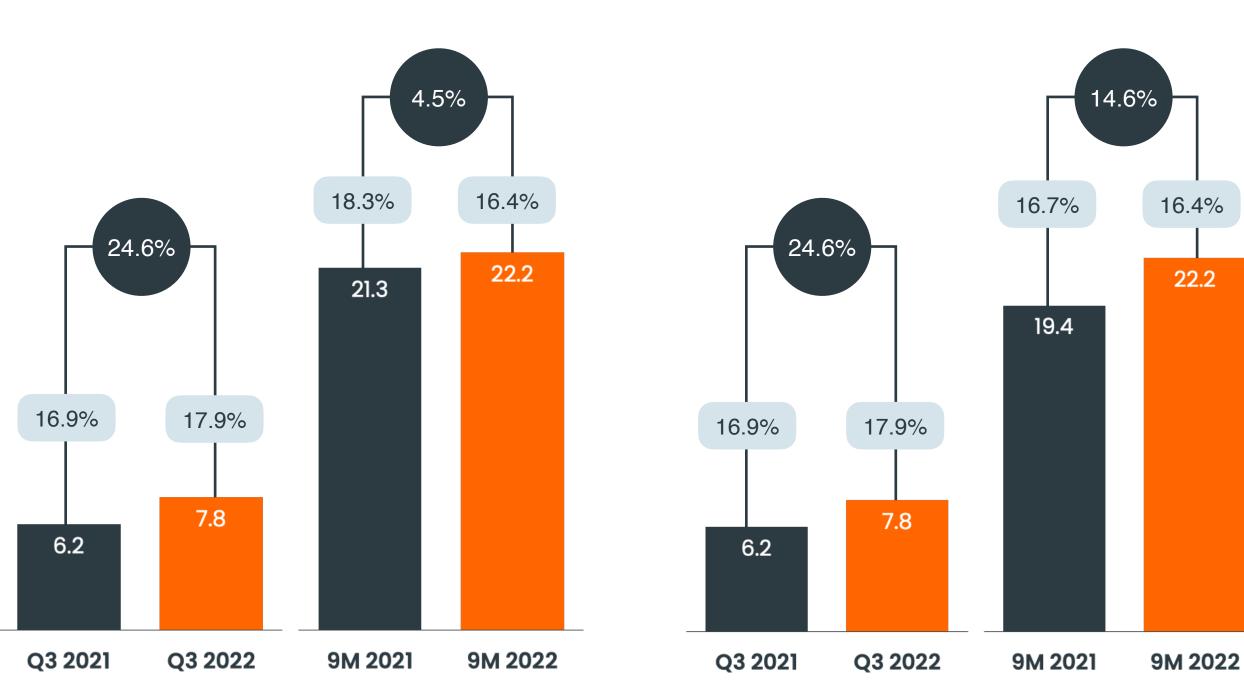
# **Trifork Segment Performance**

## Q3 2022

- Adj. EBITDA
  - No adjustments for special items in Q3 2022 and Q3 2021
  - Up by **24.6%** compared to Q3 2021
  - **EURm 7.8**, equal to margin of **17.9%** compared to 16.9% in Q3 2021

#### **ADJUSTED EBITDA**

### EBITDA



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22.2



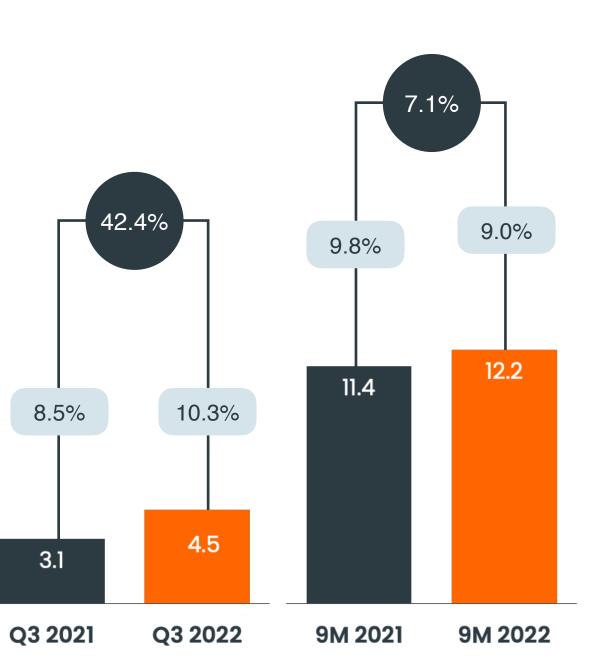
# **Trifork Group Performance**

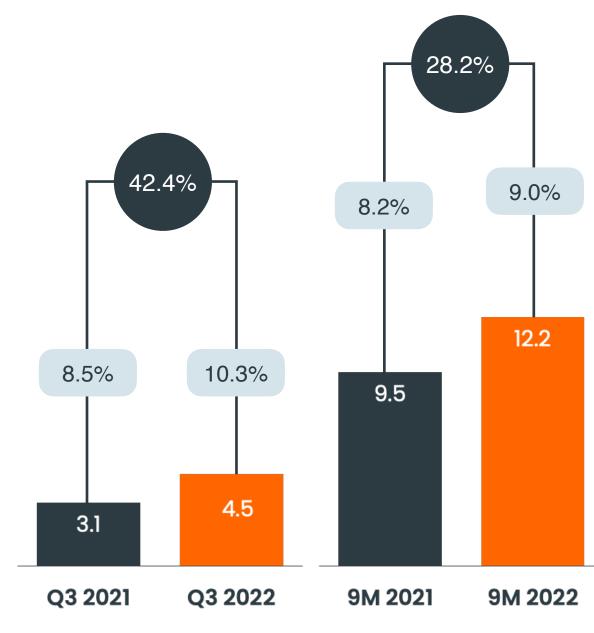
## Q3 2022

- Adj. EBIT
  - No adjustments for special items in Q3 2022 and Q3 2021
- EBIT
  - Up to EURm 4.5 compared to EURm 3.1 in Q3 2021
  - Margin of **10.3%** compared to 8.5% in Q3 2021. This is considered acceptable when taking the investments in new operation centres into account.

#### **ADJUSTED EBIT**

#### EBIT







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# The Trifork go-to-market model 2.4% **INSPIRE** 21.5% $\left( \mathbf{O} \right)$ RUN Customer BUILD 75.9%

# Inspire

- Q3 2022 revenue of EURm 0.6 (same amount in 2021)
- No major conference activities in the quarter

# **Build**

- Q3 2022 revenue of EURm 33.9 (17.1% organic growth, adjusted for deconsolidation)
- Adjusted EBITDA margin in the quarter of 22.9%
- Growth driven by all business areas

# Run

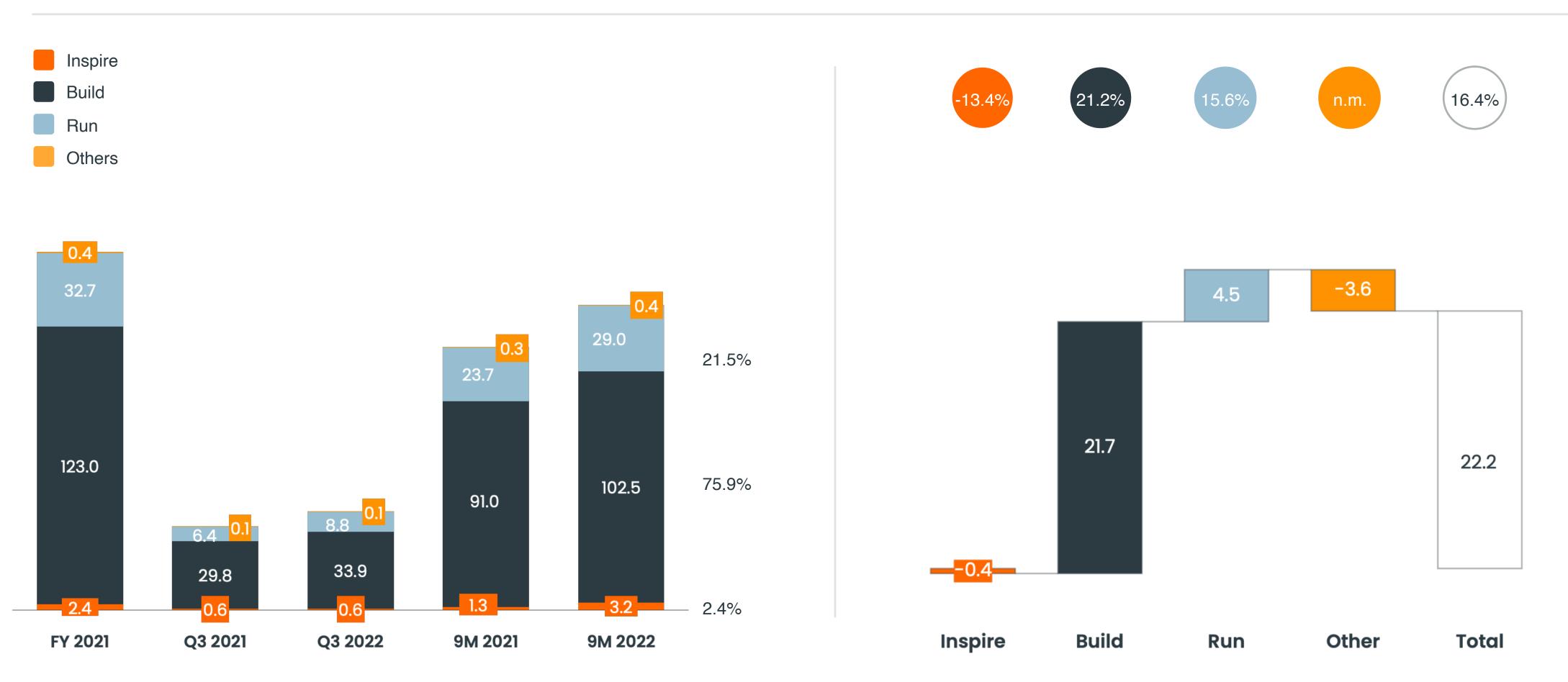
- Q3 2022 revenue of 8.8 (+36.2%, all organic growth)
- Adjusted EBITDA margin in the quarter of 19.0% (if adjusted for investment in operation centres: 21.2%)
- Growth driven by new larger mandates and Cyber Protection solution products





# **Trifork Segment Performance**

#### **REVENUE BY SUB-SEGMENTS (EURM)**



#### ADJ. EBITDA AND MARGINS BY SUB SEGMENT IN 9M 2022





# Inspire Sub-segment Performance

# Q3 2022

- Revenue of EURm 0.6, like in Q3 2021
- There were no GOTO conferences planned and held in Q3 2022
- YOW! conferences have been acquired in Q3 2022
- Several in-person conferences planned for Q4 2022 (GOTO & YOW!)

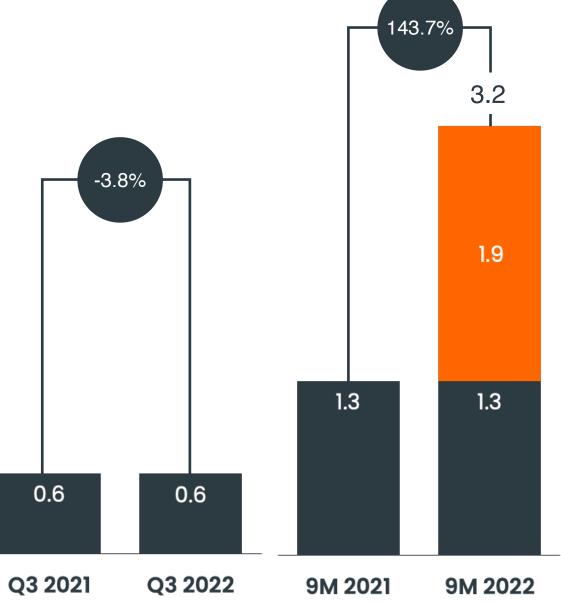


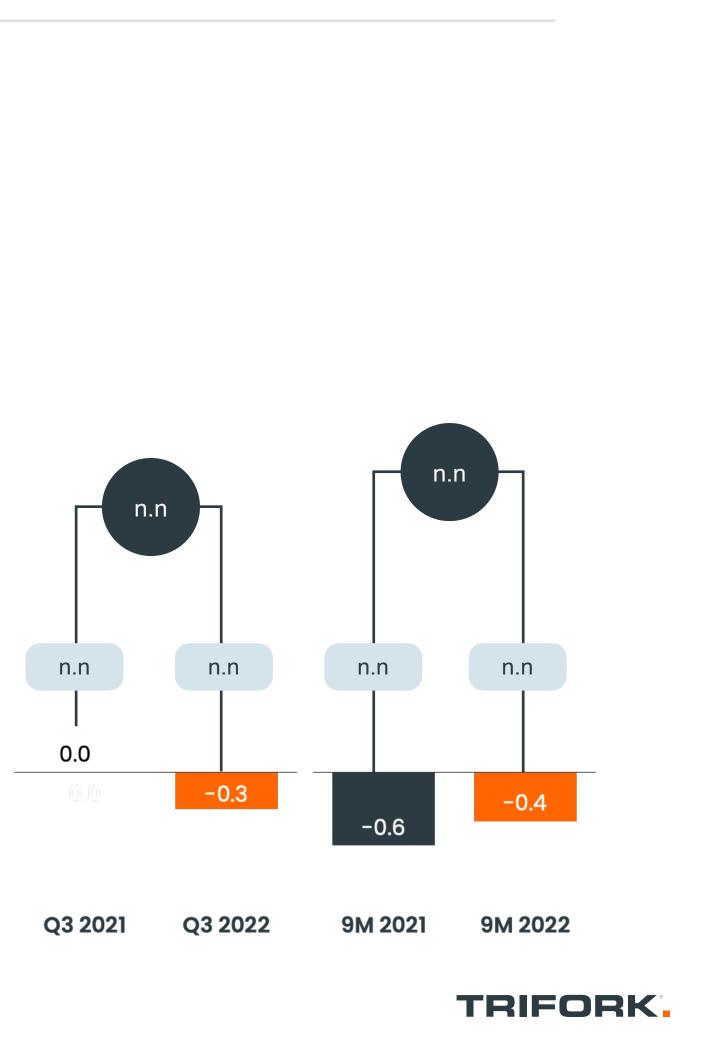
### REVENUE

### **ADJUSTED EBITDA**

Organic growth

Revenue





# Build Sub-segment Performance

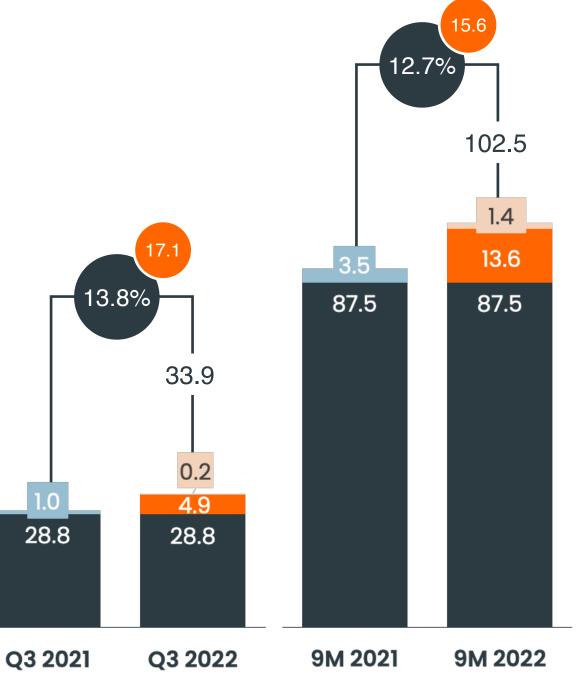
# Q3 2022

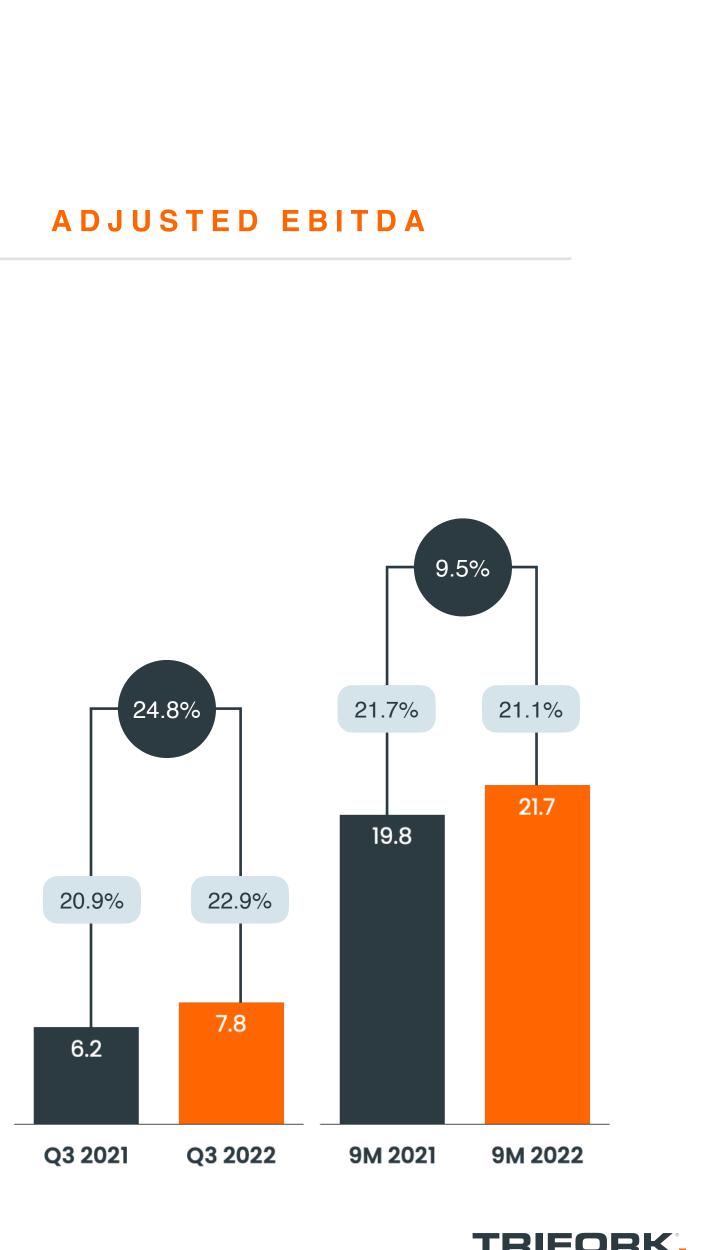
- 13.8% total revenue growth (17.1% organic, adjusted for deconsolidation effects)
- Inorganic growth from acquisition of Strongminds ApS
- Growth widely distributed between most of the business areas but Cyber Protection and Digital Health are top contributors
- Adj. EBITDA grew 24.8% compared to Q3 2021
- Adjusted EBITDA-margin increased from 20.9% to 22.9% (FY 2021: 21.2%)

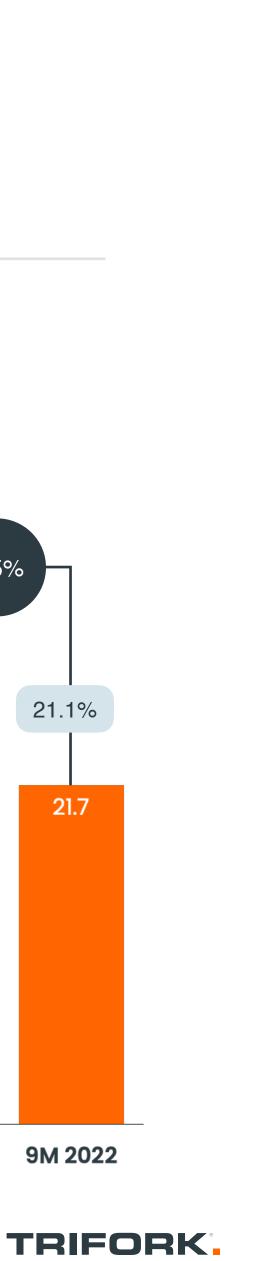


## REVENUE

- Organic growth
- Revenue
- Deconsolidated revenue







# Run Sub-segment Performance

# Q3 2022

- 36.2% total revenue growth (all organic)
- Strong growth in Cyber Protection
- Mostly recurring revenue
- Adj. EBITDA grew by 14.2% to EURm 1.7
- Adj. EBITDA margin of 19.0%, down from 22.6% in Q3 2021 but up from 16.2% in Q2
- Uncapitalized investments of EURm 0.2 in new operation centres in Denmark and Switzerland. 9M 2022 total investments of EURm 1.2 and up to EURm 0.5 allocated in Q4.

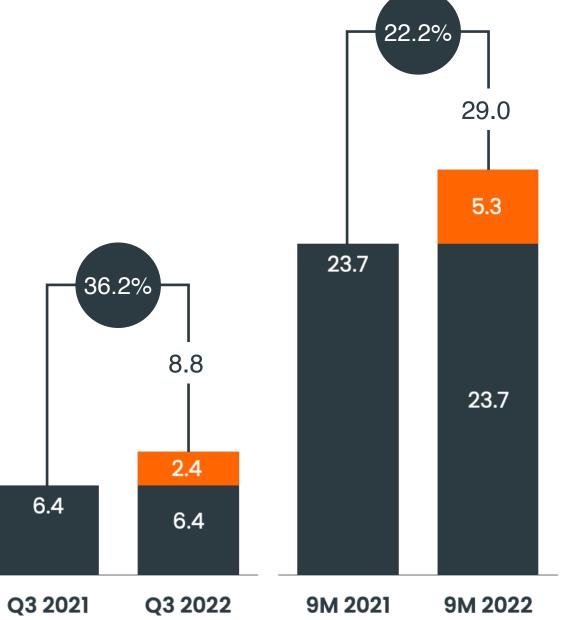


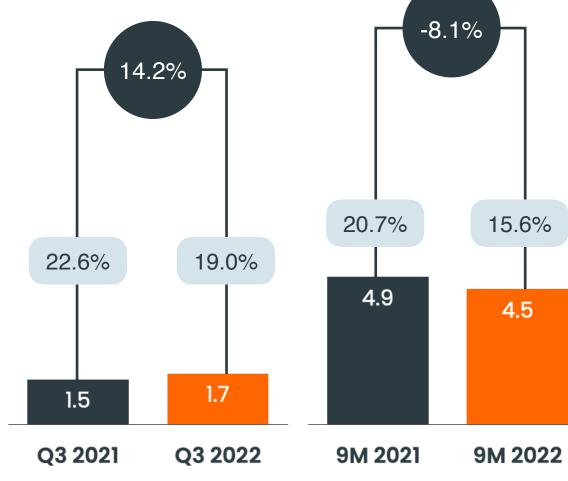
### REVENUE

### **ADJUSTED EBITDA**

Organic growth

Revenue

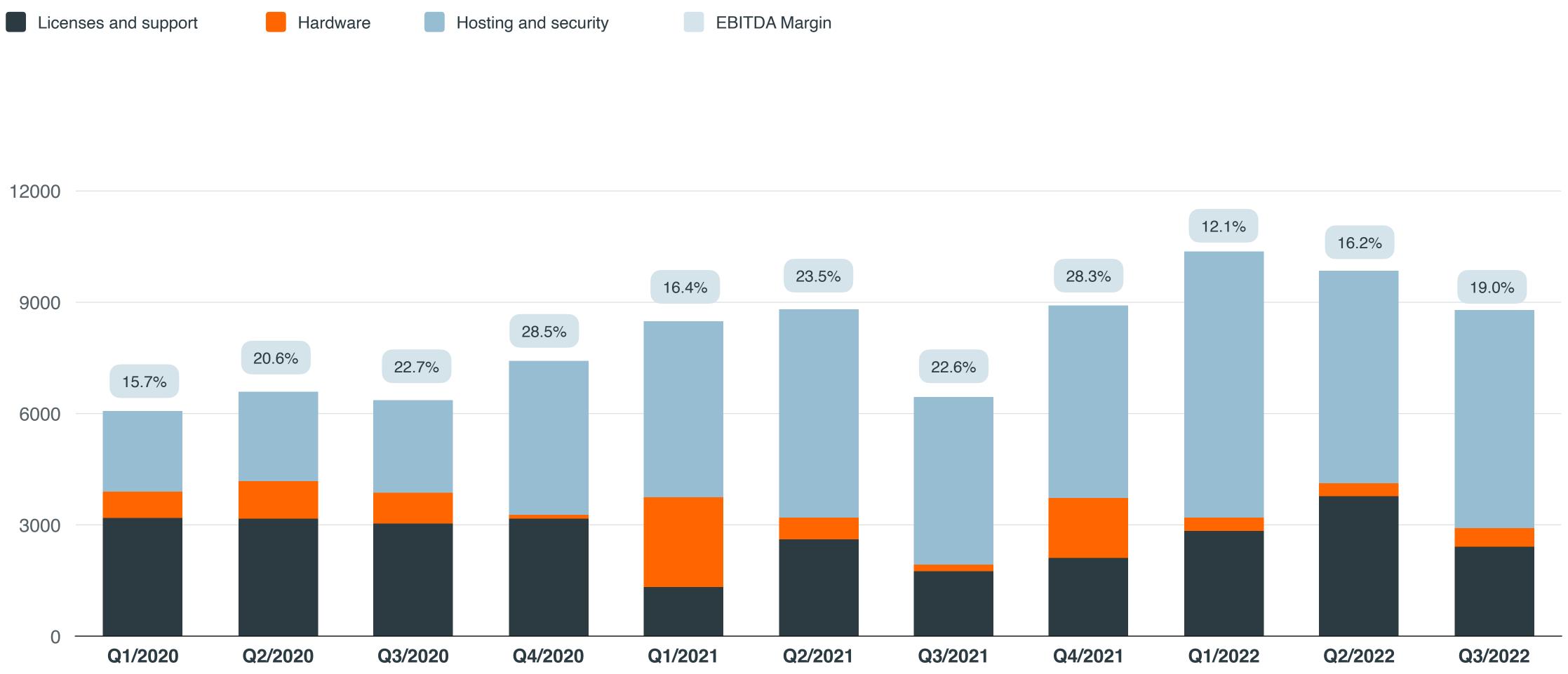




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# Run Sub-segment revenue split







# Cash flow and financial position

# Q3 2022

- **Operating cash flow of EURm 6.0 (EURm 0.5 in Q3 2021)** 
  - Net income of EURm 4.1, including EURm 3.2 non-cash costs
  - Net increase in net working capital of EURm 1.3 due to growth and seasonality
- **Investing activities of EURm -0.9** 
  - Net proceeds from Trifork Labs investments of EURm 1.6
  - CAPEX of EURm 2.3
  - Net repayments of loans granted of EURm 0.2
- **Financing activities of EURm -2.4** 
  - Acquisition of non-controlling interests for EURm 6.2
  - Net new borrowings of EURm 5.5
  - Leases and interests of EURm 1.7 paid

#### **NET LIQUIDITY/(DEBT)**

Leverage ratio (net debt/adj. EBITDA)

